It was September of 1974 - almost 41 years ago - when Gwen Brown walked into the Easthampton, Massachusetts textile mill for the first time to begin her Customer Service job. Flash-forward to July 24, 2015. On this day, Gwen will walk into the offices and work her last day after four decades of service.

So many changes have taken place since those early days. Back then, National Nonwovens' name was National Felt Company. “My job was more of an order-taking position initially,” recalls Gwen. “Everything was manual because computers weren’t around yet. The Textile Industry is so much more high tech now with new products”

New products are not the only notable change; many new people are now part of the National Nonwovens family, including new Customer Service Representative Diane Kowalski, who started last year. Amazingly, Don Shiels, the other veteran Customer Service Representative has also been at National Nonwovens since the early 1970s. For Gwen, that was fortunate because in her words, “Don is so funny, even on the worse days.”

Gwen will especially miss her favorite customers. “I’ve enjoyed working and talking to them all and getting to know them!”

What’s next for Gwen? She still plans on getting up early for her morning walks, but also will spend more time with her children, grandchildren, and elderly family members. Some other activities on her list are fishing with her husband, going to the ocean, and visiting friends in Canada.

Everyone at National Nonwovens will miss Gwen. Please join us in wishing her the very best and happy retirement!