



quarterly newsletter

# FeltNews

## In this issue...

Quality & Improvements	P.1
Fall Quilt Market	P.2
Pink October	P.2
Felt & Art	P.3
Designer Favs!	P.3
Recipe & Gossip	P.4

## Showing Customers We Care with Efficiency, Quality & Continuous Improvement

Usually FeltNews articles reveal new colors, exciting events, or fun projects. Quality and productivity are topics typically not discussed because fortunately our customers take those things for granted. However, in this issue we are giving those topics special attention because of some significant accomplishments and tough challenges met.

**Prestigious Quality Milestone Achieved.** In September National Nonwovens received **ISO 9001:2015 certification** for our quality systems in the design, application, development and manufacturing of

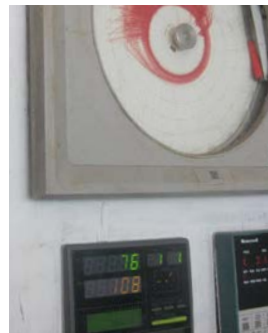


nonwoven textiles after a year-long intense audit. The quality standards set by the ISO are used and recognized by millions of businesses worldwide. This specific set of criteria is based on quality management principles

including a strong customer focus, the motivation and commitment of top management, the process approach and continual improvement.

**Improved Digital Cutting Technology.** We are extremely happy to share with you that we recently made sizeable equipment investments to improve our cutting capabilities. Specifically, we purchased a **Bullmer PROCUT computerized cutting table** with computer-controlled drilling &

die punching along with computer assist material layout and nesting capable of cutting radius and complex shapes. This purchase enables us to improve our future put-up efficiencies.



Color Laboratory Testing Equipment

### Challenge Met: Color Consistency Reformulations.

This past year National Nonwovens was challenged to reconstruct the dye formulations of many of our most popular WoolFelt® colors due to regulations facing our dye suppliers. These new regulations are coming from the strict European standards along with the California Prop 65 law. In many cases, we needed to switch dyes to maintain color consistency. We are pleased to report that you can expect the same colors that you have come to love.

Thank you for your continued commitment and loyalty. We recognize that our customers are the driving force for our organization. We will always strive to exceed your high expectations. After 113 years we are still improving and getting better all the time!



NEW! Bullmer PROCUT Digital Cutting Table for Improved Efficiency