

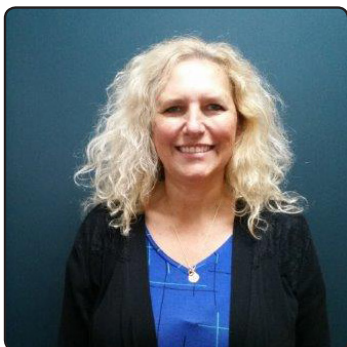
Meet the Customer Service Team



Paul Viveiros, Vice President Customer Relations

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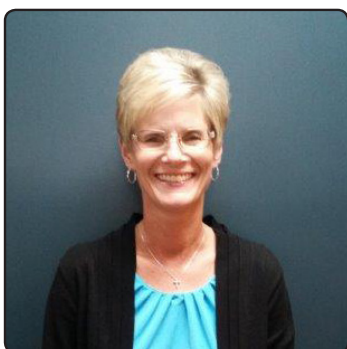
Paul has been with National Nonwovens since 1989. He started in manufacturing prior to moving over to lead the Customer Service Team. In addition to managing the department, Paul's primary responsibility is developing the Technical Nonwoven Division.



Diane Kowalski, Customer Service Representative

Contact: 413-529-1645 • 800-333-3469 ext 645 • dkowalski@nationalnonwovens.com

When Gwen Brown retired several years ago, Diane came on to take her position and she has been doing a fantastic job! "I like talking with our customers and learning about them," says Diane. "I love their personal stories. Some of the stories make you laugh - in a good way. I'm at the point with some of our customers that I know what they order."



Kim Cottengim, Customer Service Representative

Contact: 413-529-1642 • 800-333-3469 ext 642 • kcottengim@nationalnonwovens.com

Kim started at National Nonwovens two years ago and always tries to be positive and keep smiling. Her favorite part of the job is "having a good relationship and building a rapport with a customer. It makes the next time assisting them enjoyable. I find it rewarding to be able to understand the customer's needs and meet their requirements."



Christine Abercrombie, Customer Service Representative

Contact: 413.529.1643 • 800-333-3469 ext 643 • cabercrombie@nationalnonwovens.com

As the newest member of the team, Christine has worked alongside Don since she started to take over his coveted position. "I just started at National Nonwovens a few months ago," says Christine. "But so far everyone I work with is nice and helpful. I also enjoy hearing about all the different ways customers use our products."